



How to use Tmoney

Foreign Language Service Call Center

- Call 120 then press 9. Select 1 for English, 2 for Chinese, 3 for Japanese, 4 for Vietnamese, 5 for Monglian.
- Operating Hours : 09:00am ~ 07:00pm(Weekdays only)

01 Purchase Tmoney Card



You may purchase directly from street vendors, subway stations, T-money member stores(on/off-line).
Please bring your I.D when purchasing Children cards.

02 Register



For children or teenagers who have purchased a full-fare Tmoney card, please register your birth date at either convenience stores or Tmoney Public Service Centers at train stations to start receiving concession fees.
For those who have purchased a concession card (dedicated children and teenagers card), please register your card's number and birth date on our website to receive a discount rate appropriate for your age.

03 Reload



T-money card must be reloaded before usage.
Please reload your T-money card at any place with T-money purchase/reload logo.

04 Use



You may use your T-money card for not only Public transportation, but also for various ways. Such as convenience store, vending machine, Internet café, and etc.

Transportation

- Taxi, Subway, Bus, Express bus, train

Affiliated Stores

- Convenience Store

새로운 라이프스타일 편의점

- Large (Discount) Store

- Bakery

- Coffee / Ice cream



CAFFÉ PASCUCCI



caffè TIAMO



EDIYA COFFEE



Fast food



LOTTERIA

Food



Cosmetics



THEFACESHOP



□ Pharmacy



□ Entertainment



05 Refund



Normal Card

First, bring your T-money card to refund reception office (Any T-money member convenience stores) You may receive full refund except refund service fee (500won). Partial refund is not available. Please keep this in mind

Faulty Card

When you register your faulty card at any refund reception office, full refund will be sent to your bank account after checking your card.

This refund applies to faulty cards that have been purchased within 1year. (However, there is no refund for broken cards.) Investigation period will take about 10 business days.

For further inquiries, please contact Seoul Global center as mentioned below.